

# 2017 PARENT CARER SURVEY ANALYSIS



2/8/2017

Analysis of Questionnaires Completed by the Parents and Carers during January 2017.

This report analyses the Questionnaires completed by the parents and carers of St Winefride's which were distributed and returned during January 2017.

# 2017 Parent Carer Survey Analysis

**ANALYSIS OF QUESTIONNAIRES COMPLETED BY THE PARENTS AND CARERS DURING JANUARY 2017.**

## **Introduction**

The purpose of this report is to outline the fundamental findings of the Parental/Carer Questionnaires (hereafter referred to as parent surveys, surveys or questionnaires, not to discriminate but to make reading simpler) conducted during January 2017.

## **Method**

The validity of questionnaires as a tool for accurately gauging the feelings and opinions of the respondents has been found to be robust on many occasions (Cone, 1998; Hayes, Nelson, & Jarret, 1986; Hayes & Follette, 1993; Haynes, 1998; Silva, *Psychometric foundations and behavioral assessment*, 1993; Silva, *Treatment utility*, 1993) and although these sources are now quite old their findings still stand as valid today.

Surveys were issued to every parent in the school and by 3<sup>rd</sup> February 2017 a total of 90 responses were received, slightly down on the total of 122 from 2016. The breakdown of these responses is shown in Appendix A, and a summary of total percentages is shown in Appendix B. If a message, such as “don’t know” was written in place of a tick this was assumed to mean “don’t know” etc. One respondent did not fill in all the boxes and therefore one question (Question 5) has only 89 responses. Percentages shown may not add up exactly to 100% due to rounding.

Most respondents noted the name of their children’s year group as requested, some their class and some named their child. Where a respondent noted more

than one year group e.g. '3 + 5' and for the purposes of the analysis this was treated as a Year 3 only.

Appendix C will consist of selected comments by the parents.

The year groups are to be used for analysis only (e.g. to see if there are significant variations between year groups in their responses) and not to identify individual children or parents. Some parents did however sign their names and their anonymity must be considered, and their names removed/covered up if these surveys are made available to outside of the Governing Body and Senior Leadership Team (SLT). Both the Governing Body and the SLT will at all times adhere to the school's Data Protection Policy when dealing with these questionnaires. The questionnaires themselves are in Appendix D (Folder kept in Headteacher's office) further divided into year groups.

The questionnaires and their results are summarised below.

### **Summary of results**

From experience of analysing these types of questionnaire in the past, a result of 90%+ of parent agreeing/strongly agreeing has been found to indicate that the school is performing extremely well in that area.

#### **1. My child is happy at school**

In this category all the parents that responded felt that their child was happy at St Winefride's. Obviously this is a very pleasing result.

#### **2. My child feels safe at school**

Once more every respondent indicated that their child felt safe at St Winefride's. This is very important as if a child does not feel safe they cannot be expected to learn effectively.

#### **3. My child is making good progress at school**

While 97% of parents thought that their child is making good progress, one parent disagreed and a further two did not know. The SLT are going to

investigate whether the termly school reports may need adjusting to show children's progress even more clearly than they do at the present.

#### **4. My child is well looked after**

For this question 99% of parents considered that their child was well looked after. The one response which disagreed noted that there had been 'a few incidents...during playtime.' This will be investigated to ensure correct supervision and first aid procedures are followed at all times.

#### **5. My child is taught well at this school**

Once more every parent that responded indicated that their child is taught well at St Winefride's. The staff (and governors) at the school should feel proud of this achievement.

#### **6. My child receives appropriate homework**

From experience this question is always a provocative question. Parents will disagree/strongly disagree for completely opposite reasons, some will think it too easy, some too hard. In this context only two parents disagreeing and one ticking 'Don't Know' can be seen to be an endorsement of the homework policy at the school, especially as the recently introduced format seems to have been very warmly greeted by the parents.

#### **7. The school makes sure that the children are well behaved**

For this question a 98% positive response is very welcome, and indeed the parent that indicated a 'Don't Know' answered every other question with a 'Strongly Agree' or 'Agree'. It may be worthwhile reminding parents of the School's Behaviour for Learning Policy to reassure those parents who may be unaware of it.

#### **8. The school deals effectively with bullying**

This is the question that has provided the highest number of 'Don't Know' responses, 15 in total. Anecdotally this is because most of our parents have not had to deal with their child being bullied as, thankfully, incidents of bullying are few and far between. Those that are brought to the school's attention are

dealt with swiftly and to the satisfaction of all involved. The four negative responses came amid otherwise complementary questionnaires, yet they must not be ignored and even more strenuous attempts must be made to reassure parents that bullying will not be tolerated and will be dealt with effectively. Overall 79% of parents felt the school deals with bullying effectively and this rises to 95% if the 'Don't Knows' are included, leaving only 5% responding negatively.

### **9. The school is well led and managed**

All respondents agreed that the school is well led and managed. This is obviously a very pleasing result for the SLT and the Governing Body.

### **10. The school responds well to any concerns raised**

Another very high approval rate of 98% shows that the school does indeed respond well to any concerns raised. It may be surmised that the four 'Don't Know' replies have not, as yet, had to raise any such concerns. However two parents were of the opinion that their concerns were not responded to well, unfortunately as the replies were anonymous it is very difficult for the school to be able to react and ensure that the concerns are now responded to in the manner the parents would like. Efforts will be made to ensure that all concerns raised by parents are dealt with effectively and to the satisfaction of all concerned.

### **11. I receive valuable information about my child's progress**

Yet another 100% response from the parents, not much else to add except the SLT made this one of their main targets after a previous survey and it is particularly satisfying to receive a ringing endorsement from the parents in the category.

### **12. I would recommend this school to another parent**

Unusually one parent ticked the 'Don't Know' box amid an otherwise extremely positive survey! Apart from this every other parent would recommend St. Winefride's to another parent including a wonderful 75 out of 90 who would 'Strongly Agree' to this question.

## Conclusion

There is little doubt that this Parent/Carer survey is wonderful news for the school. It shows that many of the plans put in place after previous surveys (particularly in light of the overwhelmingly positive response to Qs 6 & 11, which the SLT worked extremely hard on) have borne fruit and the parents are very happy with how the school is run and how well their children do while at St Winefride's. It is vital, however, to continue to address all concerns raised by parents in the timely manner in which they are now conducted. While it is well known within the school community how much work has been put into anti-bullying practices, this profile needs to be raised even higher to maintain the success of the programme and endeavour to assure parents that everything will be done to help their children. This will, hopefully, turn the 'Don't Know's' into 'agree/strongly agree' responses next time around.

Little more may be said other than to congratulate the management and staff of St Winefride's on another almost flawless survey and to recommend that they keep up the good work.

## Works Cited

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## Appendix A

Parents and Carers **Q1**. My child is happy at school.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	13	5				18	100%	100%
Year 1	12	1				13	100%	100%
Year 2	13	6				19	100%	100%
Year 3	7	6				13	100%	100%
Year 4	5	1				6	100%	100%
Year 5	11	5				16	100%	100%
Year 6	4					4	100%	100%
Others		1				1	100%	100%
<b>Total</b>	<b>65</b>	<b>25</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>100%</b>	<b>100%</b>

Parents and Carers **Q2**. My child feels safe at school.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	11	7				18	100%	100%
Year 1	10	3				13	100%	100%
Year 2	10	9				19	100%	100%
Year 3	8	5				13	100%	100%
Year 4	4	2				6	100%	100%
Year 5	11	5				16	100%	100%
Year 6	4					4	100%	100%
Others	1					1	100%	100%
<b>Total</b>	<b>59</b>	<b>31</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>100%</b>	<b>100%</b>

Parents and Carers **Q3**. My child is making good progress at school.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	10	8				18	100%	100%
Year 1	11	2				13	100%	100%
Year 2	9	9			1	19	95%	100%
Year 3	9	4				13	100%	100%
Year 4	4	1			1	6	83%	100%
Year 5	12	3	1			16	94%	94%
Year 6	3	1				4	100%	100%
Others		1				1	100%	100%
<b>Total</b>	<b>58</b>	<b>29</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>90</b>	<b>97%</b>	<b>99%</b>



Parents and Carers **Q4.** My child is well looked after.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	7	11				18	100%	100%
Year 1	9	4				13	100%	100%
Year 2	12	7				19	100%	100%
Year 3	10	3				13	100%	100%
Year 4	4	2				6	100%	100%
Year 5	10	5	1			16	94%	94%
Year 6	4					4	100%	100%
Others	1					1	100%	100%
<b>Total</b>	<b>57</b>	<b>32</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>99%</b>	<b>99%</b>

Parents and Carers **Q5.** My child is taught well at this school.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	10	8				18	100%	100%
Year 1	11	2				13	100%	100%
Year 2	11	7				18	100%	100%
Year 3	8	5				13	100%	100%
Year 4	5	1				6	100%	100%
Year 5	10	6				16	100%	100%
Year 6	4					4	100%	100%
Others	1					1	100%	100%
<b>Total</b>	<b>60</b>	<b>29</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>89</b>	<b>100%</b>	<b>100%</b>

Parents and Carers **Q6.** My child receives appropriate homework.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	9	9				18	100%	100%
Year 1	10	2			1	13	92%	100%
Year 2	11	8				19	100%	100%
Year 3	6	6	1			13	92%	92%
Year 4	5	1				6	100%	100%
Year 5	8	7	1			16	94%	94%
Year 6	3	1				4	100%	100%
Others		1				1	100%	100%
<b>Total</b>	<b>52</b>	<b>35</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>90</b>	<b>97%</b>	<b>98%</b>

Parents and Carers **Q7**. The school makes sure that the children are well behaved.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	11	7				18	100%	100%
Year 1	11	2				13	100%	100%
Year 2	12	7				19	100%	100%
Year 3	6	7				13	100%	100%
Year 4	6					6	100%	100%
Year 5	10	5			1	16	94%	100%
Year 6	4					4	100%	100%
Others					1	1	0%	0%
<b>Total</b>	<b>60</b>	<b>28</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>90</b>	<b>98%</b>	<b>100%</b>

Parents and Carers **Q8**. The school deals effectively with bullying.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	6	5			7	18	61%	100%
Year 1	5	5			3	13	77%	100%
Year 2	5	12			2	19	89%	100%
Year 3	4	6	1	1	1	13	77%	83%
Year 4	3	2			1	6	83%	100%
Year 5	7	6	2		1	16	81%	87%
Year 6	3	1				4	100%	100%
Others	1					1	100%	100%
<b>Total</b>	<b>34</b>	<b>37</b>	<b>3</b>	<b>1</b>	<b>15</b>	<b>90</b>	<b>79%</b>	<b>95%</b>

Parents and Carers **Q9**. The school is well led and managed.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	10	8				18	100%	100%
Year 1	9	4				13	100%	100%
Year 2	12	7				19	100%	100%
Year 3	7	6				13	100%	100%
Year 4	6					6	100%	100%
Year 5	10	6				16	100%	100%
Year 6	3	1				4	100%	100%
Others	1					1	100%	100%
<b>Total</b>	<b>58</b>	<b>32</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>100%</b>	<b>100%</b>

Parents and Carers **Q10**. The school responds well to any concerns raised.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	8	8			2	18	89%	100%
Year 1	9	3			1	13	92%	100%
Year 2	10	7	1		1	19	89%	94%
Year 3	4	9				13	100%	100%
Year 4	3	3				6	100%	100%
Year 5	9	6	1			16	94%	94%
Year 6	2	2				4	100%	100%
Others	1					1	100%	100%
<b>Total</b>	<b>46</b>	<b>38</b>	<b>2</b>	<b>0</b>	<b>4</b>	<b>90</b>	<b>93%</b>	<b>98%</b>

Parents and Carers **Q11**. I receive valuable information about my child's progress.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	7	11				18	100%	100%
Year 1	10	3				13	100%	100%
Year 2	13	6				19	100%	100%
Year 3	6	7				13	100%	100%
Year 4	4	2				6	100%	100%
Year 5	8	8				16	100%	100%
Year 6	2	2				4	100%	100%
Others	1					1	100%	100%
<b>Total</b>	<b>51</b>	<b>39</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>100%</b>	<b>100%</b>

Parents and Carers **Q12**. I would recommend this school to another parent.

Year Group	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total	% SA + A	% SA + A- DK
Reception	15	3				18	100%	100%
Year 1	11	2				13	100%	100%
Year 2	14	5				19	100%	100%
Year 3	12	1				13	100%	100%
Year 4	5				1	6	83%	100%
Year 5	14	2				16	100%	100%
Year 6	3	1				4	100%	100%
Others	1					1	100%	100%
<b>Total</b>	<b>75</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>90</b>	<b>99%</b>	<b>100%</b>

## Appendix B

	All Parents and Carers Responses	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
1	My child is happy at school.	72.22%	27.78%	0.00%	0.00%	0.00%
2	My child feels safe at school.	65.56%	34.44%	0.00%	0.00%	0.00%
3	My child is making good progress at school.	64.45%	32.22%	1.11%	0.00%	2.22%
4	My child is well looked after	63.33%	35.56%	0.00%	0.00%	1.11%
5	My child is taught well at this school.	67.42%	32.58%	0.00%	0.00%	0.00%
6	My child receives appropriate homework	57.78%	38.89%	2.22%	0.00%	1.11%
7	The school makes sure that the children are well behaved	66.67%	31.11%	0.00%	0.00%	2.22%
8	The school deals effectively with bullying	37.78%	41.11%	3.33%	1.11%	16.67%
9	The school is well led and managed	64.45%	35.55%	0.00%	0.00%	0.00%
10	The school responds well to any concerns raised	51.11%	42.22%	2.22%	0.00%	4.44%
11	I receive valuable information about my child's progress	56.67%	43.33%	0.00%	0.00%	0.00%
12	I would recommend this school to another parent.	83.33%	15.56%	0.00%	0.00%	1.11%

## Appendix C

Selected comments by parents:

Reception

*"She is being taught Christian values."*

Year 1

*"We are very happy with how our child is progressing."*

*"Thanks for looking and taking care of the children."*

*"I am very happy...my child attends this school."*

Year 2

*"My child is happy at school and making excellent progress. I cannot be happier with the way the school has dealt with my concerns."*

*"Both teaching and non-teaching staff are well equipped in helping children."*

*"St Winefride's is a very good school."*

Year 3

*"Thanks for everything."*

*"Why (are) parents having to pay for workshops? At £5.00 per child this seems a lot. Would also like to see what workshop is about not much detail in the letter."*

*"The (fairly) new additional homework leaflet with a selection of tasks across different areas of the curriculum, with the reward of a gold letter after eight are completed is a really great way to encourage further learning and recognizes the various interests and learning styles for each child."*

Year 4

*"We are fortunate and blessed for our daughter to attend St Winefride's Primary School."*

Year 5

*"There have been a few incidents at school where my child has had accidents at school and no one seemed to know exactly how it had happened."*

*"Very good school."*